

Attend a group consultation

Quickstart for service users

1

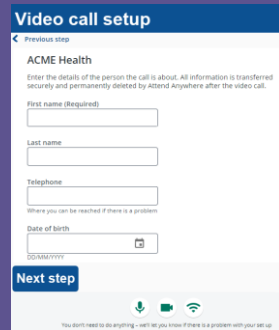
If you have received a waiting area link via email, text message, or post, open the link

Alternatively, go to the entry point on the service's website and select the **Start Video call** button



2

Follow the on-screen prompts and enter your details

A screenshot of a mobile app form titled "Video call setup" for "ACME Health". The form includes fields for "First name (required)", "Last name", "Telephone", and "Date of birth". A "Next step" button is at the bottom. A small disclaimer states: "Enter the details of the person the call is about. All information is transferred securely and permanently deleted by Attend Anywhere after the video call." At the bottom, there are icons for download, video, and Wi-Fi, and a note: "You don't need to do anything - we'll let you know if there is a problem with your set up."

3

Check the **Terms and policies** box, then select **Enter Waiting Area**

Enter Waiting Area

Read any messages from the service. You can switch the hold message off if you like



4

Your service provider arrives and the group consultation begins

