Attend an individual appointment
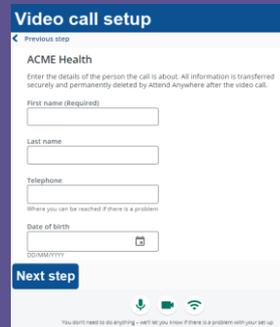
Quickstart for service users

1

If you have received a waiting area link via email, text message, or post, open the link

Alternatively, go to the entry point on the service's website and select the **Start Video call** button

→

2

Follow the on-screen prompts and enter your details

→

3

Check the **Terms and policies** box, then select **Enter Waiting Area**

Read any messages from the service. You can switch the hold message off if you like

→

4

Your service provider arrives and the call begins

Powered by attendanywhere®