

# Attend a group consultation

Quickstart for service users

1

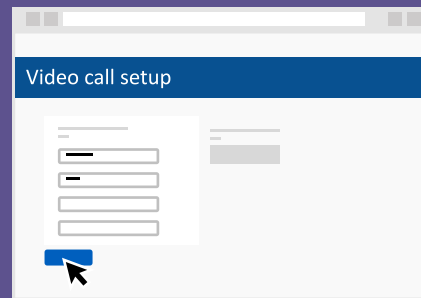
If you have received a waiting-area link via email, text message, or a letter, open the link

Alternatively, go to the entry point on the service's website and select the **Start video call** button



2

Follow the on-screen prompts and enter your details



3

Accept the **Terms and policies** and select **Enter Waiting Area**



Read any messages from the service.  
You can turn off the audio message.



4

Your service provider arrives and the group consultation begins

